IMS – User Stories

Administrator - using ‘root’ account

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| Task | User | Goal | Reason | Trigger | Outcome |
| User CRUD | Root | Create, Read, Update & Delete | Manage Users | When ‘User’ option is selected | User can be:  Created  Read  Updated  Deleted |
| Customer CRUD | Root | Create, Read, Update & Delete | Manage Customer | When ‘Customer’ option is selected | Customer can be:  Created  Read  Updated  Deleted |
| Order CRUD | Root | Create, Read, Update & Delete | Manage Orders | When ‘Order’ option is selected | Order can be:  Created  Read  Updated  Deleted |
| Item CRUD | Root | Create, Read, Update & Delete | Manage Items | When ‘Item’ option is selected | Item can be:  Created  Read  Updated  Deleted |
| Soap CRUD | Root | Create, Read, Update & Delete | Manage Soaps | When ‘Soap’ option is selected | Soap can be:  Created  Read  Updated  Deleted |

Unregistered

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| Task | User | Goal | Reason | Trigger | Outcome |
| Register as a user | Unregistered | Create a user account | To become a user | Selected on start-up | User account is created |

User – no customer profile

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| Task | User | Goal | Reason | Trigger | Outcome |
| Create a customer profile | User | Create a customer profile | Need to make orders | ‘Customer Registration’ | Customer profile is created (user updated) |
| Browse Products | User | To view products on sale | User can see the products | ‘Browse Catalogue’ | Products are shown |
| View user account | User | View the current account details | User can see their details | ‘View profile’ | User details are shown |
| Edit username | User | Edit the username | Username to be edited | ‘Edit Username’ | User can change their username |
| Edit password | User | Edit the password | Password to be edited | ‘Edit Password’ | User can change their password |

User – With Customer Profile (Same as above with additional options)

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| Task | User | Goal | Reason | Trigger | Outcome |
| Edit a customer profile | Customer | Edit a customer profile | Customer Address or details to be changed | ‘Customer Registration’ | Customer profile can be edited |
| View & Edit Basket | Customer | View the basket and make changes | To view the current basket or make changes to the basket | ‘Basket’ | Customer can view their basket and make changes |
| Add to basket | Customer | Add Item to Basket | To order the items | ‘Add to Basket’ | Item added to Basket |
| Remove from Basket | Customer | Remove Item from Basket | To ensure the item isn’t purchased | ‘Remove from Basket’ | Item removed from Basket |
| Checkout | Customer | Checkout and create Order | To Order the Items | ‘Checkout’ | Order is placed |
| View Orders | Customer | View previous Orders | To view order details from before | ‘View Orders’ | All Orders the customer made are shown |